



Gone To The Dogs Boarding Agreement

Booking with us implies that you agree to our terms and conditions.

Clients Details

Dog's Name: _____

Dog's Breed: _____

Owner's Name: _____

Address: _____

Email Address: _____

Contact Phone Number: _____

Emergency Contact Person: _____

Contact Phone Number: _____

Veterinarian and Phone Number: _____

Dog's Date of Birth or Age? _____

Has your dog ever shown aggression towards other people or animals? _____

If so, please describe situations that may trigger this:

Is your dog a male or female? _____

Is your dog spayed or neutered? _____

Is your dog a stud dog or brood bitch? _____

If your bitch is entire, when was she last 'in season' _____



Does your dog have any special requirements?

If so, please list what these are:

Does your dog have any medical conditions? _____

If so, please list what these are: _____

Does your dog require any regular medications?

If so, please list them here and include dose rate and times medication is required:

Equipment brought in with dog: _____

Current Vaccination Record presented.

Next Due for Vaccination:

Confirmed up to date with Flea and Worm Treatment:

Signature: _____

Date: _____



General Terms and Conditions

I acknowledge and agree to the follow terms and conditions:

Gone To The Dogs undertake to treat all dogs with the utmost care and respect, and are committed to their health, welfare and well-being. Whilst every care and attention is taken during boarding or in transit, responsibility for dogs can only be accepted at the owner's own risk, and Gone To The Dogs but will not be held responsible for any issues, health, accident or otherwise, death, illness or loss for any reason whatsoever. Dogs sometimes play rough and get small injuries that are not always obvious. You have the opportunity to view the full facilities at any time, as arranged with Gone To The Dogs.

Check In /Out are generally between 8 am and 8 pm daily. However, we aim to be flexible at all times and we will try to work with the times that suit you best.

All dogs must be on leads or in cages during the transition from the car to the premises. Dogs are required to wear a collar during their stay (definitely NO choke chains, as these can get caught on things). Any bedding must be clearly named.

HEALTH & WELLBEING

That while Gone To The Dogs will take all reasonable care, they cannot be held responsible for injury, death, loss or damage of any kind that may occur to either my animal or their accessories (e.g. leads, toys, bedding).

In the event that an animal is observed to be unwell, or becomes injured, I give Gone To The Dogs authority to seek and respond to, any and all veterinary attention deemed necessary, and that I will be liable for any incurred costs including all transport costs. In the event of serious illness or injury if I cannot be contacted, the veterinary surgeon's decision will be final. Where possible my dog will be taken to my regular veterinarian, otherwise to Gone To The Dogs' on call veterinarian.

In the event of death, Gone To The Dogs will contact the dog owner or nominated person as soon as possible. Your dog will be kept until Gone To The Dogs have spoken with you, and satisfactory arrangements are made with you.

Gone To The Dogs do not automatically separate entire from spayed or neutered dogs and I agree not to board my female dog while "in season", unless arranged prior to check in. Gone To The Dogs takes no responsibility for checking whether dogs come "in season" during their stay.



I will inform Gone To The Dogs if my dog is an entire male used at stud. Gone To The Dogs may not be able to board entire male stud dogs or females coming on or on heat during peak periods. Always discuss this with us.

If your dog has an existing medical condition it is crucial that we know about it in advance. Any medication that is required should be provided in its original container with the veterinarian's instructions clearly readable.

I agree to treat my dogs for internal and external parasites and worms 1 week before boarding. If my dog is observed to have external or internal parasites, they will be isolated and treatment will be given at my expense.

VACCINATIONS

I understand that some animals will have a limited response to vaccination i.e. less protection or no protection at all. That some vaccines help reduce the severity of a disease rather than provide complete protection and new strains of virus may develop that current vaccines do not protect against these. I also understand the general incubation period is 14 days so there is a chance that my dog may come into contact with another carrying a virus, but not yet showing symptoms and cannot hold Gone To The Dogs responsible.

Vaccinations must be completed prior to check in to meet the required time frames for immunity development and retention. I understand that NO CURRENT VACCINATIONS = NO BOARDING

My dog(s) is/are fully vaccinated against Canine Parvovirus, Canine Distemper Virus and Canine Adenovirus (hepatitis), Leptospirosis and Canine Cough.

Canine cough in dogs may involve a combination of multiple viruses and or bacteria and vaccination is not 100%.

I will inform Gone To The Dogs if my dog becomes unwell with one of the above virus' within 14 days of its stay.

MEDICATION:

While we are happy to administer medication and will make every attempt to do so, it is to be acknowledged that we at Gone To The Dogs are Pet First Aid certified but are not veterinarians or vet nurses. Therefore, if your pet absolutely refuses medication, food or water for any reason, the client agrees to the expenses to transport their pet to their dedicated vet to have medication and/or food/water administered.



RISK

I have provided all information concerning special problems or behaviour of my dog/s and special diets, allergies or medications that may pose a risk to my dog, other animals or staff, and will update any relevant information prior to each stay.

If my dog causes injury to another animal, person or property I will be responsible for all related expenses.

COMPATIBILITY

In the event that my dogs' needs are deemed incompatible with the facilities/staff at Gone To The Dogs, I agree to have my dogs collected within 24 hours of being notified and pay any outstanding accounts at the time of collection.

Gone To The Dogs reserve the right to refuse to board any dog that is clearly unwell, or considered to be of danger to staff or other animals.

CHARGES & PAYMENT

Charges start on day of arrival. We charge on a per night basis, which means that we do not add a charge for the day of pick up. Full payment is due prior to my dog's departure.

I agree that in the event of boarding fee arrears or non-collection of dogs, the proprietors shall have the right to dispose of the animal(s) but this shall not release me from liability for any unpaid fees or charges, and abandoned dogs will be disposed of 10 days after due pickup date. If the costs are not paid in full as provided above, legal proceedings will be instituted without further notice. In addition to the outstanding account, costs will be added for the cost of debt recovery.

Current charges are posted at the premises and on the website.

I will be charged for any unused days and late cancellations during peak periods.

All prices quoted will be at the current rate at time of booking. All prices charged will be at the current rate at the time of boarding. (Gone To The Dogs reviews prices annually).



Please note:

Policies and procedures and terms and conditions are subject to reasonable changes and amendments, which may be implemented from time to time. The current version of our Terms and Conditions will be available on our website.

All dog details are input onto our computer system and updated at each visit, and I agree it is my responsibility to produce correct and current vaccination certificates upon request, to keep relevant dog details updated, to adhere to hours of attendance and terms and conditions of Gone To The Dogs.

PRIVACY:

Gone To The Dogs stores all personal information submitted by the client in a secure place, and only uses it for the sole purpose of providing Dog Care Services. Gone To The Dogs complies with the 'Privacy Act 1993' and will not under any circumstances divulge any information submitted to a third party unless compelled to by law.

HEALTH AND SAFETY:

Gone To The Dogs will comply with the 'Health and Safety at Work Act 2015' along with all applicable regulations. A copy of Gone To The Dogs Health and Safety Policy is available on request. The dog owner must have provided assurance that their dog/s have not shown any aggression to humans or other animals before Gone To The Dogs will accept them for their services.

DISPUTE RESOLUTION

We will endeavour to resolve any dispute. Please notify us as early as possible of any issues or concerns.

LIABILITY

The client shall indemnify and hold harmless Gone To The Dogs, and their employees and partners, of and from any and all claims, demands, losses, causes of action, damage, lawsuits, judgments, including lawyer's fees and costs, arising out of, or relating to their work.

I have read and agree to Gone To The Dogs full terms and conditions, copies are available for your records, please ask us, these are also on the wall at the premises and on the website at www.gonetothedogs.org.nz

Payment to be made to:

Gone To The Dogs - TSB Bank Ac No. 15 3951 0383039 10